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Public Policy at the Crossroads: Social Sciences Leading the Way?

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Presentation Title: The Phenomenon of Homelessness during Greek Economic Crisis 2009-2018

Abstract: This research focuses on the phenomenon of homelessness in Greece, especially during the acute economic crisis since 2009 until this day. Unfortunately, homelessness affects in large part welfare policy, as well as social cohesion and healthcare. The significance of the study lies in the fact that there are no official data from governmental institutions measuring the number of homeless people across the country. For this reason, this research tries to collect all available data in order to present the evolution of the phenomenon of homelessness from 2009 to present. The study about homelessness is examined in relation to poverty and other factors of deprivation. Furthermore, the research examines the countermeasures for addressing homelessness, adopted by both public and private organizations. Public institutions usually provide small pensions, only for seniors over sixty-seven years old, meal cards, free soup kitchens and several shelters. At the same time, a large number of private organizations, such as NGOs, provide free accommodation, meals, and showers. Unfortunately, the rising number of homeless people during the socioeconomic crisis, which is still in process, and the lack of communication among institutions, deteriorate the problem. On these grounds, the research analyzes the phenomenon of homelessness in Greece in order to provide the appropriate solutions for its containment.

1. Introduction

Greece has been facing serious financial problems since 2009. The general turmoil in the global markets has led to an unprecedented local debt crisis lasting until this day. According to the Eurostat data in 2009 Greece's debt-to-GDP ratio had reached 126.7%, which meant that the General government gross debt amounted to €301 billion. In 2016 the Greek debt reached 180.8% of GDP, namely over €315 billion. Despite the fact that three International Economic Programs, as well as massive reforms, have been introduced by the Greek governments, the country still fights for its economic and financial stability (Mavridis 2018:1). Unfortunately, the impact of the crisis was devastating in real life. The welfare reforms implemented major cuts in pensions and wages, thus, deepening poverty (Petmesidou 2011:4-5, 2012:8-10, 2013a:2, 2013b:7-10, 2014:16). In reality, the social conditions have significantly deteriorated such as homelessness, poverty, migration, unemployment, suicides and generally speaking social exclusion (Mavridis 2018:1). "Growing unemployment and falling income have increased vulnerability to homelessness as more people are unable to meet housing costs. Austerity measures and cuts have had a major impact on service capacity at a time of growing demand" (FEANTSA 2012:25). The rise of unemployment affects both homelessness and family relationship (Fitzpatrick et al. 2012:11, 2017:2). In Greece, poor households spend 75% of their disposable income on housing (FEANTSA and the Foundation Abbé Pierre 2018:53). Data is impressive. "More than 40% of the population and almost all poor households (91.9%) were overburdened by housing costs in 2016, i.e. an increase of 380% between 2010 and 2016 for non-poor households" (FEANTSA and the Foundation Abbé Pierre 2018:55).

What is more, since 2016 EU has closed the borders to immigrants through Greece. The closing of Greek borders has caused an additional negative impact on general homelessness. On 30 November 2016, 32,535 people were registered in the Greek refugee camps (FEANTSA and the Foundation Abbé Pierre 2017:16). According to the Ministry of Digital Policy, Telecommunications and Media on 1 January 2017 62,784 refugees were registered in organized camps and on 30 July 2017 62,407.

2. Methodology

The research uses secondary data, in particular previously written data, reports, articles and other relevant literature sources such as books and the Internet. Precious statistical data was drawn from Eurostat, OECD, the Ministry of Justice and the Court of First Instance of Thessaloniki. Also, data from four older surveys on Greek homelessness were compared. The former surveys were conducted by the City of Athens Reception and Solidarity Center for the Homeless (KYADA) as well as by NGO Klimaka. It should be noted at this point that there is no official information or published data from government agencies concerning the phenomenon of homelessness. Furthermore, it should be taken under consideration that there is both

visible and invisible homelessness since many vulnerable people, who are at obvious risk of homelessness, are accommodated by friends and relatives. Limitations are related firstly to the lack of a consistent definition of homelessness and there is also a difficulty in measuring homelessness, specifically for those who are either temporarily accommodated by relatives and friends, invisible homeless people or people at risk of homelessness.

3. International and constitutional protection of housing

Homelessness is a dangerous situation for society. It promotes poverty and social exclusion. In legal theory adequate housing is traditionally regarded as a social right. In the past the UNO tried to mitigate the global repercussions of homelessness. First, in 1948 the Universal Declaration of Human Rights (UDHR) defined in article 25 that: “Everyone has the right to a standard of living adequate for the health and well-being of himself and of his family, including food, clothing, housing and medical care and necessary social services, and the right to security in the event of unemployment, sickness, disability, widowhood, old age or other lack of livelihood in circumstances beyond his control”. Moreover, in 1966 the United Nations General Assembly adopted the International Covenant on Economic, Social and Cultural Rights (ICESCR). ICESCR is a multilateral treaty which defines in article 11, paragraph 1 that: “The States Parties to the present Covenant recognize the right of everyone to an adequate standard of living for himself and his family, including adequate food, clothing and housing, and to the continuous improvement of living conditions. The States Parties will take appropriate steps to ensure the realization of this right, recognizing to this effect the essential importance of international co-operation based on free consent”. In the European Union, the EU Charter of Fundamental Rights defines in article 34 (Social security and social assistance), paragraph 3 that: “In order to combat social exclusion and poverty, the Union recognizes and respects the right to social and housing assistance so as to ensure a decent existence for all those who lack sufficient resources, in accordance with the rules laid down by Union law and national laws and practices”.

Furthermore, with regard to the Greek Constitution with its amendments (1975-1986/2001/2008), the right to housing is clearly guaranteed in article 21, paragraph 4. In particular, constitutional article 21, paragraph 4 stipulates that: “The acquisition of dwelling for those that deprive it or those inadequately sheltered is subject to special care by the State”. Also, the Greek legislature protects to an extent main residence (first residence) from auctions by Law 3869/2010 and its amendment (L. 4336/2015 and L. 4346/2015). The protection covers only natural persons who are not traders/merchants. “Some 60,000 households were placed under the protection of this law between 2011 and 2013” (FEANTSA and the Foundation Abbé Pierre 2017:85). Besides, to some extent, both natural and legal persons, either with commercial status or not, are protected by Law 4469/2017 which establishes a permanent out-of-court debt settlement mechanism.

In addition, Law 4320/2015 on “measures to deal with the humanitarian crisis” mentioned that vulnerable households facing extreme poverty were exempt from paying electricity up to 1200 kwh per bill (article 1). Also, this Law’s article 2 granted rental allowance to up to 30,000 people, individuals or families, living in extreme poverty conditions. Every month, an individual could receive up to €70 and families up to €220 in benefits. Benefits were directly paid to the home owner (article 2) while article 3 concerned food support (food cards). In mid 2016 the provisions of Law 4320/2015 were practically replaced by Law 4389/2016 (Official Government Gazette A’ 94/27.05.2016, especially as to article 235) on the Social Solidarity Income (in Greek KEA). The SSI mainly provides at least €200 per month to every individual facing extreme poverty with very low or zero income. Half of the amount is mandatorily given via prepaid bank cards.

Moreover, according to Law 4387/2016 (art. 93) the state provides a special pension of €360 to uninsured seniors over 67 years old (social solidarity allowance). Finally, according to Ministerial Decisions (Γ3/οικ2615/22-05-1985, Official Government Gazette 329 B’/29-05-1985 and Γ3/οικ2435/08-07-1987, Official Government Gazette 435 B’/19-08-1987) based on Legislative Decree 162/1973 (on measures for the protection of the elderly and chronically ill), homeless people over 65, uninsured and poor, can just receive a rental allowance, whether single or married. In the latter case at least one of them must be over 65. Of course, the fact that aid is linked to a specific age threshold causes problems since the homeless under 65 years old are de facto excluded from financial support.

4. Who is considered homeless?

Who is considered as homeless? There are various definitions of homelessness (Eddowes and Hranitz 1989, Chamberlain and Mackenzie 1992, Roth et al. 1992, Jencks 1994, Edgar et al. 2004, Wyly and Hammel 2005, Toro 2007, Minnery and Greenhalgh 2007, Ravenhil 2008, McNaughton 2008, Murphy and Tobin 2011). “Homelessness is defined as including anyone whose night residence is either in a shelter, on the street or in another public place” (Eddowes and Hranitz 1989:197). Jencks (1994:4) supported that “the homeless can be divided into two groups: those who sleep in free shelters (the ‘shelter homeless’) and those who sleep in places not intended for human habitation, such as bus stations, subway trains, automobiles, doorways, and abandoned buildings” the ‘street homeless’. According to Murphy and Tobin (2011:9) “homelessness is the absence of a home or lack of a stable, dependable, source of housing”. The United Nations Economic Commission for Europe (2009) classifies homeless people into two categories: a) primary homelessness or rooflessness (people living in the streets without a shelter) and b) secondary homelessness (people with no place of usual residence).

According to Greek Law 4052/2012 (article 29, paragraphs 1 and 2):

“1. The homeless are recognized as a vulnerable social group, which is provided for by social protection. The homeless are defined as all persons legally residing in the country with no access, or with unsafe access to adequate privately owned, rented or bestowed housing that meets the required specifications and has basic water services and electricity.

2. The homeless include especially those who live on the street, in hostels, are hosted, out of necessity, temporarily in institutions or other closed structures as well as those living in inappropriate accommodation” (Theodorikakou et al. 2013:204).

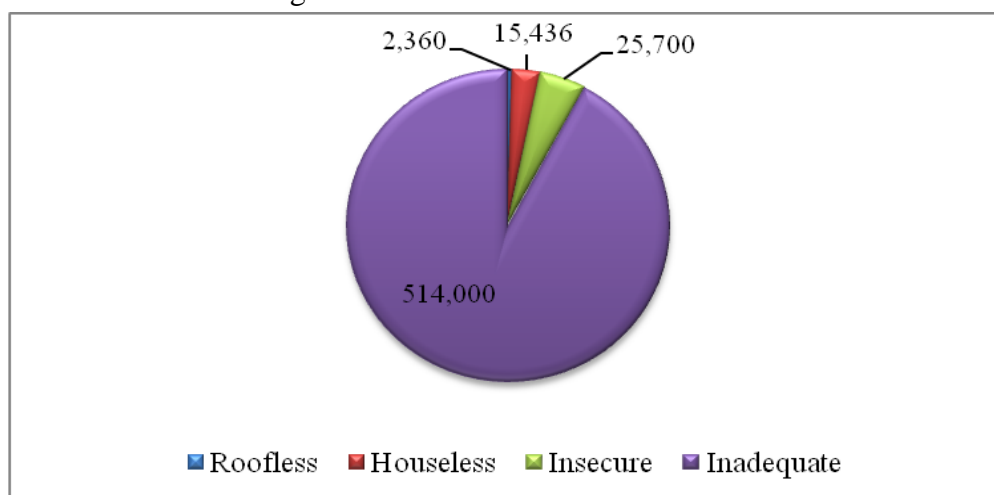
Apart from the Greek legislature, in 2005 the European Federation of National Organizations Working with the Homeless (FEANTSA) launched a European Typology on Homelessness and Housing Exclusion (ETHOS). The ETHOS typology distinguishes four basic categories: Roofless, Houseless, Insecure and Inadequate (FEATSA 2006:1, Stamatis 2012:5-6, Arapoglou et al. 2005:22). In a survey conducted by Arapoglou and Gounis in 2013-2014 in Attica (Arapoglou and Gounis 2014) the data followed the ETHOS typology on homelessness.

Table 1. Homelessness in Attica 2014 based on ETHOS – European Typology on Homelessness and Housing Exclusion

Conceptual Category		Operation Category	People
ROOFLESS	1	People living rough	2,360
HOUSELESS	3	People in accommodation for the homeless	15,436
INSECURE	8	People living in insecure accommodation	25,700
INADEQUATE	11	People living in temporary / non-standard structures	93,820-514,000

Source: Arapoglou and Gounis 2014, Arapoglou et al. 2015:25-27

Figure 1. Homelessness in Attica 2014 based on ETHOS – European Typology on Homelessness and Housing Exclusion



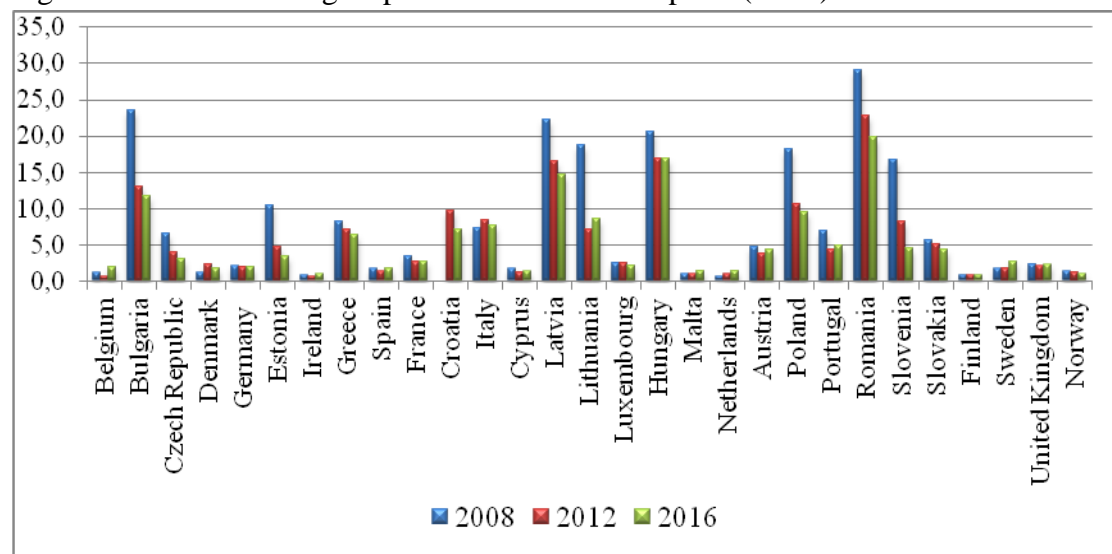
Source: Arapoglou and Gounis 2014, Arapoglou et al. 2015:25-27, authors' editing

In 2015, in Attica province (including Athens) the number of homeless people according to the ETHOS typology was 500.000 (FEANTSA and Foundation Abbé Pierre 2018:98).

5. Housing problems in Europe

In Europe it is estimated that there are approximately 4 million people who are homeless (Saltou 2016). “Homelessness, once considered a problem confined to Third World nations and to periods of war and economic depression, has recently emerged as a major social issue in most developed nations” (Toro 2007:461). The basic problem in Europe is that homelessness is not confronted as a serious problem. “In Europe there are very few strategic approaches to homelessness. In fact, homelessness is often not considered as worthy of a policy response in its own right and may be relegated to the periphery of both housing and social policy arenas” (Minnery and Greenhalgh 2007:650). As far as the world is concerned, the homeless are estimated at 100 million. Greece is not the only EU member confronting problems with the phenomenon of homelessness. In many countries people cannot afford the high costs of home maintenance and face the dangers of housing deprivation.

Figure 2. Severe Housing Deprivation Rate in Europe % (Total)

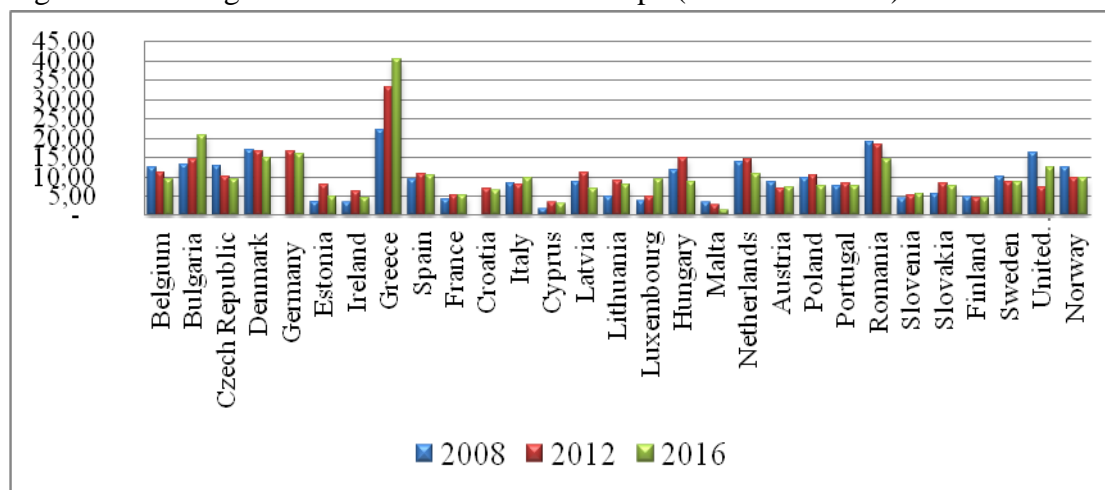


Source: Eurostat, authors' editing

Figure 2 shows that states from the former Eastern Bloc such as Hungary, Romania, Latvia, Bulgaria, are significantly affected from housing deprivation. On the other hand, the abovementioned states have significantly progressed between 2008 and 2016. Mediterranean states such as Greece, Italy and Portugal are also vulnerable to housing deprivation but to a lesser extent. In 2006 6.3% of the population in Greece faced severe housing deprivation problems. Severe housing deprivation rate is defined as the percentage of population living in the dwelling which is considered

as overcrowded, while also exhibiting at least one of the housing deprivation measures. Housing deprivation is a measure of poor amenities and is calculated by referring to those households with a leaking roof, no bath/shower and no indoor toilet, or a dwelling considered too dark.

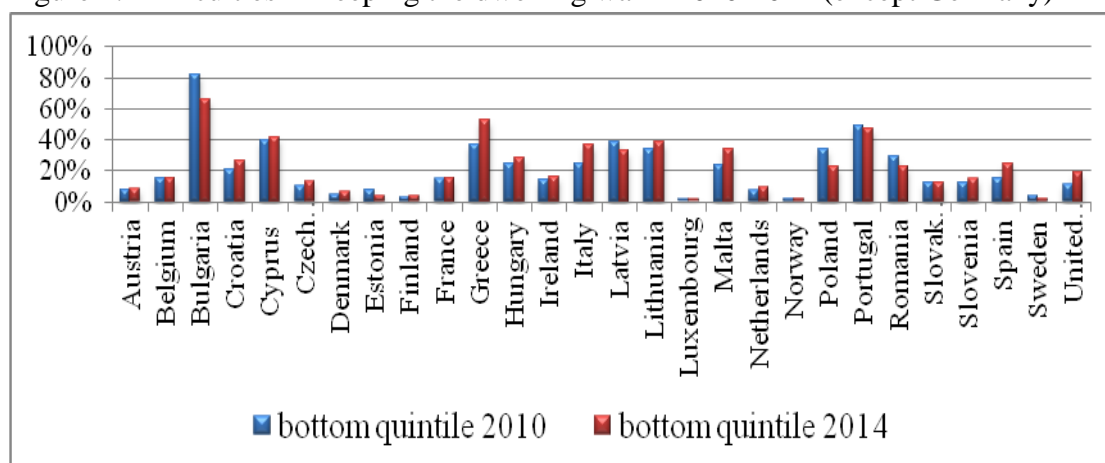
Figure 3. Housing Cost Overburden Rate in Europe (Total in Percent)



Source: Eurostat, authors' editing

Figure 3 shows that many citizens in Greece, amounting to 40.5% of the population in 2016 (the highest rate in Europe), face serious problems in affording housing costs. The housing cost overburden rate (%) is the percentage of the population living in a household where total housing costs (net of housing allowances) represent more than 40% of the total disposable household income (net of housing allowances).

Figure 4. Difficulties in keeping the dwelling warm 2010-2014 (except Germany)



Source: OECD, authors' editing

Figure 4 depicts the percentage of households that cannot afford to keep their dwelling adequately warm, presenting the bottom quintile of the disposable income distribution. Figure 4 is related to Figure 2 with the exception of Bulgaria. Greece's residents are the most affected by the economic crisis and mainly express inability to

keep the dwelling warm. What is worse, although Bulgaria year per year has improved income and living conditions, Greece's statistics have deteriorated between 2010 and 2014, especially for the bottom quintile of the population. Approximately, one in two people from the poorest categories of the Greek population (bottom quintile) cannot afford the costs of keeping their dwelling warm. Also, the phenomenon of homelessness, during 2010-2014, has deteriorated in almost all countries where special Economic Adjustment Programs were implemented such as Greece (2010), Cyprus (2011), Spain (2012) and Ireland (2010), while in Portugal (2011) conditions have been critical.

It is confirmed that some welfare regimes in Europe provide significant support to homeless citizens while others do not. The extent of homelessness depends on the support of each welfare regime. Specifically, in northern and richer states homelessness is dealt with better than in the Mediterranean States. Similarly, in the post socialist states the measures against homelessness are in large part inadequate (Busch-Geertsema et al. 2010:17, Fitzpatrick et al. 2012:12).

6. Homeless in Greece

6.1 Categories of homeless people

At the beginning of the 1990s, homelessness in Greece was related to foreigners, especially immigrants (Theodorikakou et al. 2013:205). Today, the majority of homeless are Greeks (KYADA 2016). Although homelessness has been traditionally related mostly to uneducated poor people, people with mental disorders, drug addicts, alcohol addicts, violent people, unhealthy people and people with family problems, the prolonged Greek economic crisis has brought additional features to homelessness. Specifically, apart from the traditional long-term model of the homeless which mainly consists of drug addicts, alcoholics, compulsive gamblers and people with mental disorders, a new category of homeless people emerged, called the 'neo-homeless' or 'new homeless'. Neo-homeless are people who have been adversely affected by the economic crisis. Many of them were well educated or well-trained and simply lost their jobs (FEANTSA 2012:54, Theodorikakou et al. 2013:206). "The 'new' homeless are characterized by higher levels of qualifications and work experience and do not have complex needs apart from not being able to meet housing costs" (FEANTSA 2012:32). During crisis the phenomenon of homelessness has changed because it has incorporated people who enjoyed a good standard of living in the past, such as freelancers and entrepreneurs). Moreover, except for the unlucky entrepreneurs, many 'new' homeless are simply women and children (Busch-Geertsema et al. 2010:15-16, 55). "The 'new homeless' are defined as families, women, children, youth, seniors, and marginalized ethnic or migrant groups" (Minnery and Greenhalgh 2007:643).

Also, in the last decade, both 'visible' and 'invisible' or 'hidden' homeless people increased in such levels which are unfamiliar to society (Fitzpatrick 2012:23, 2017:17). Hidden homelessness refers to people who try to find at first temporary

accommodation through friends or family relatives (Fitzpatrick et al. 2012:82). The major problems which trigger homelessness are economic failures, poverty, high cost of living, housing market conditions, unemployment, and family breakdowns.

6.2 Active organizations against homelessness

The state, the official Orthodox Church, municipalities, regions, non-profit organizations (NPOs), private organizations such as non-governmental organizations (NGOs) as well as independent groups of individuals try to alleviate the problem of homelessness on a daily basis. Specifically, thousands of free meals are offered by many institutions on a daily basis, such as the Church of Greece, municipalities and NGOs. In 2016, only in the Region of Attica, at least 200 organizations were responsible for providing free meals. For instance, in 2017 NGO “We can” provided 20,000 meals on a daily basis (Mavridis 2018:9). Only in Athens the Reception and Solidarity Center for the Homeless (KYADA) provides 1,200 meals on a daily basis (Saltou 2016). Moreover, some private and public organizations provide free accommodation, night shelters or showers. Following the 2016 Ministerial Decision Δ23/οικ.19061-1457 (Official Government Gazette Β´ 1336 12.5.2016) there are only four official types of Homeless Shelters: a) Open Homeless Day Shelters, b) Dormitories, c) Transient Hospitality Hostels, and d) supportive apartments. The direct housing provision is very important. Larimer et al. (2009:1355) confirmed that direct housing of citizens e.g. with alcohol addiction reduces healthcare costs as well as probable legal costs (court costs, police involvement, etc.).

6.3 Homeless population

Data shows a steady rise in the number of homeless people from 2009 to 2018. It should be noted that the survey of the National Centre for Social Solidarity - NCSS (2009) excluded migrants and travelers (NCSS in FEANTSA and the Foundation Abbé Pierre 2017:16). Unfortunately, illegal immigrants cannot usually be registered for social services and so are not identified in certain homelessness surveys based on access to these services (Minnery and Greenhalgh 2007:644).

Table 2. The homeless in Greece, 2009-2018

Year	Homeless	Sources
2009	7,720-11,000	NCSS (2009), FEANTSA and Foundation Abbé Pierre (2017:16), NGO Praxis in Void Network (2013)
2010	17,000-20,000	Fondeville and Ward (2011:13-14), European Observatory on Homelessness in Zarafonitou (2012:9), FEANTSA, NGO Klimaka in Reuters (2011)
2011	17,000-20,000	Fondeville and Ward (2011:13-14), FEANTSA, NGO Klimaka in Reuters (2011)
2012	20,000	FEANTSA (2012:25), Stamatis (2012:5, 11), NGO Klimaka

2013	20,000	FEANTSA, NGO Praxis in Void Network (2013)
2014	25,000	NGO Praxis (Mavridis 2018:9)
2015	20,000	Homeless World Cup Foundation (more than 20,000)
2016	40,000	Saltou (2016)
2017	no data	
2018	40,000	DiEM25-GR (2018)

Data in Table 2 as well as Figure 5 show that Greece has witnessed a serious rise in homelessness over the past years (FEANTSA 2012:21). In Greece, homelessness has increased especially in large urban centers (Theodorikakou et al. 2013:206). In 2018 the political party DiEM25 (Democracy in Europe Movement 2025) supports that there are over 40,000 homeless people. From 2009 to 2018 homeless people have doubled or even quadrupled.

Table 3. The homeless in Athens, Attica, 2010-2018

Year	Homeless	Sources
2010	9,000	European Observatory on Homelessness in Zarafonitou 2012:9 (Attica)
2011	10,000	Mpoulia 2011 (Athens)
2012	10,000-13,000	10,000 Klimaka (Athens), more than 11,000 NGO Praxis in Stamatis 2012:12 (Athens), 13,000 NGO Praxis in the Daily Star Lebanon 2012 (Athens)
2013	9,100	Arapoglou and Gounis 2015:2 (greater metropolitan area of Athens)
2014	no data	
2015	17,000-20,000	17,000 FEANTSA 2017b (Attica), 20,000 Kottasova 2015 (Athens) 17,000 FEANTSA and Foundation Abbé Pierre 2018:98 (Attica province)
2016	9,000	FEANTSA and Foundation Abbé Pierre 2017:16 (Athens)
2017	25,000	Migreurope 2017 (Athens)

Table 3 depicts the tremendous rise in homelessness in the greater metropolitan area of Athens. In 2017 the observatory Migreurope counts homeless population at 25,000. Especially in Athens, according to FEANTSA and the Foundation Abbé Pierre (2017:16), “the findings show that 71% of the Athens homeless were forced to live on the streets in the past five years”, which corresponds to 1,4% of the Athens population. In 2017, in Athens “1 in 70 people are now homeless, most becoming homeless since 2011” (FEANTSA 2017a). In the near future the issue of homelessness will probably become further deteriorated (Mavridis 2018:9).

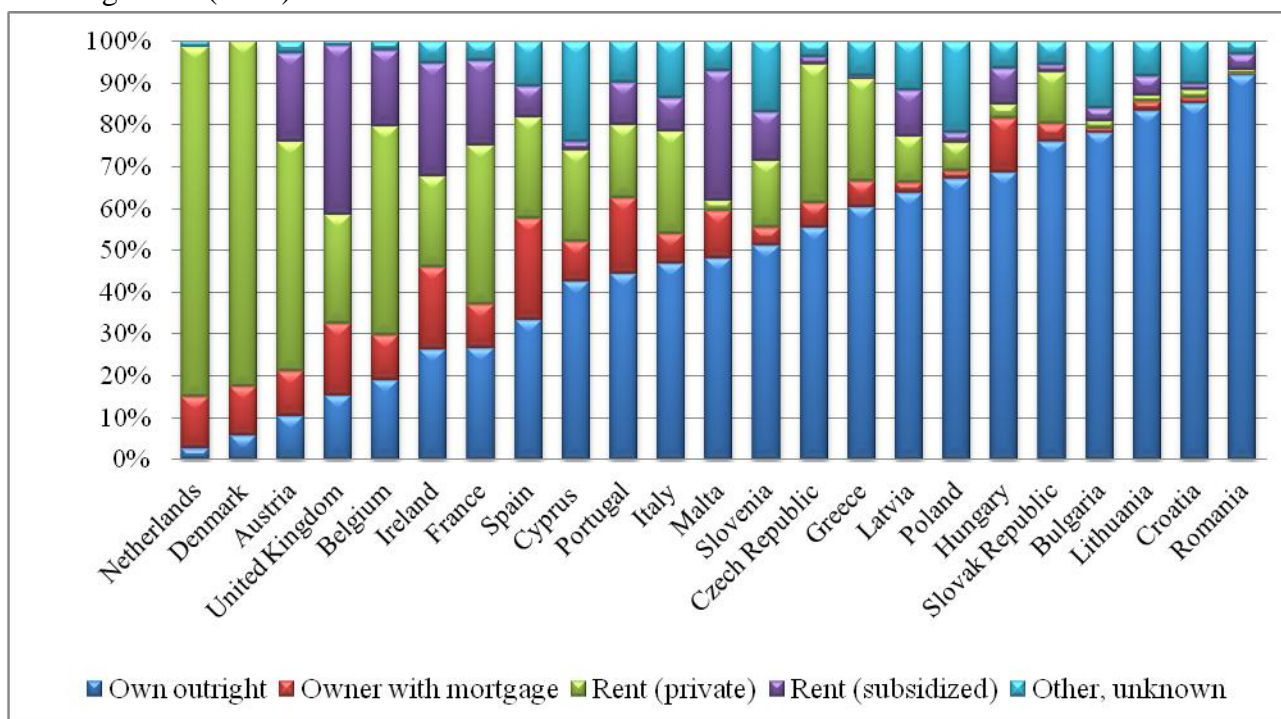
6.4 Major causes of the phenomenon of homelessness

From a legal point of view the phenomenon of homelessness is on the rise because social rights cannot be judicially enforced. This means that due to a weakness of

putting social rights in force the right to housing is practically ineffective (Theodorikakou et al. 2013:203-204). In other words, the homeless cannot make the state provide shelter. Apart from that, in Greece the overall housing policy further deteriorated after the abolition of the former main housing funding body, the Worker’s Housing Organization (in Greek OEK) in 2012, which had been established in 1954!

Moreover, during the Greek crisis the property costs for both owned and rented properties further augmented. In order to collect more revenues, the state introduced new taxes on property such as “ENFIA” which means “Unified Property Ownership Tax”. This practically means that according to the Independent Authority for Public Revenue almost one out of two taxpayers owes to tax authorities, namely 4,068,857 taxpayers in December 2017 (Kouros 2018).

Figure 5. Tenure structure of low-income households with difficulty in keeping the dwelling warm (2014)

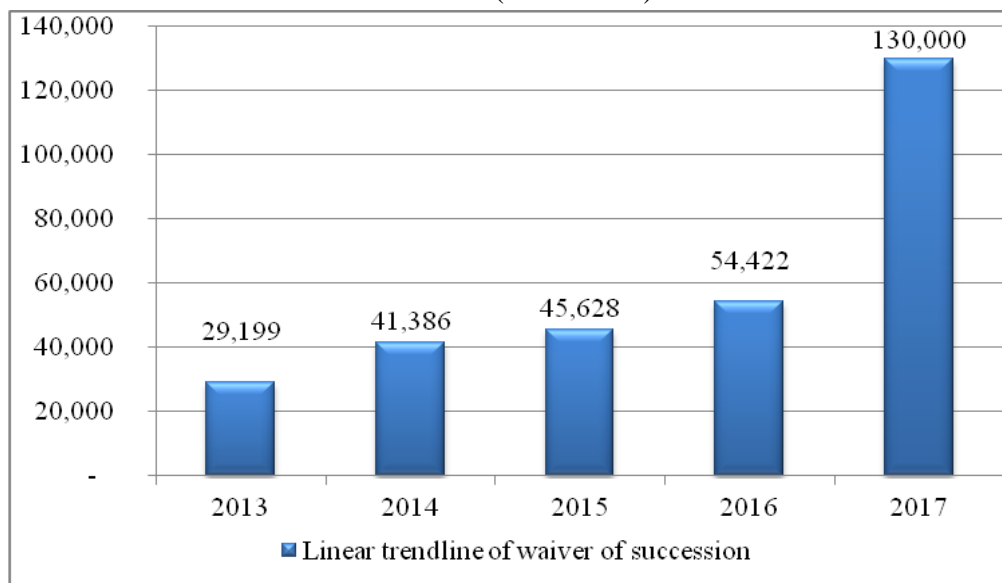


Source: OECD, authors’ editing

As emphasized in Figure 5, in Greece 60.25% of the people, who have their own private property, find it difficult to keep their dwelling warm. The calculations are based on the European Survey on Income and Living Conditions (EU SILC 2014) except Germany.

Moreover, the rise in property taxes has led to a tremendous increase in waivers of succession (Figure 6), namely statements renouncing inheritance (there are only estimations for 2017).

Figure 6. Waiver of succession in Greece (2013-2017)



Source: Ministry of Justice, Transparency and Human Rights 2017

Moreover, apart from the tremendous rise in inheritance renunciations, the state increasingly proceeds to enforcement measures against taxpayers who cannot pay private debts to tax authorities. These measures have deteriorated the phenomenon of homelessness.

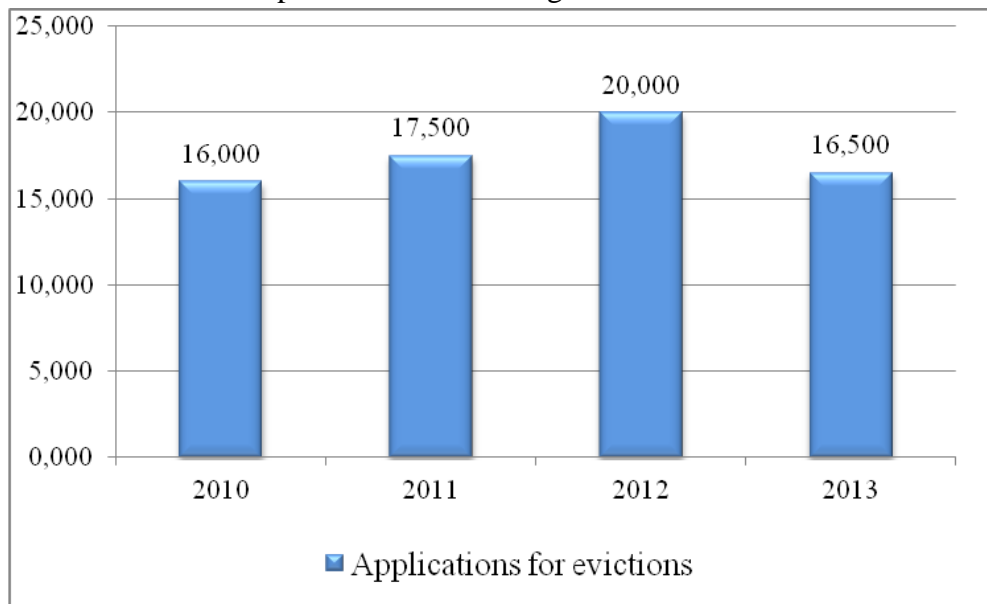
Table 4. Private debt to tax authorities/state, 2009–2016 (Independent Authority for Public Revenue)

Year	2014	2015	2016	2017
Debts	75 bil. €	86 bil. €	95 bil. €	102 bil. €
Taxpayers who owe to tax authorities/state	3,939,353	4,305,153	4,146,483	4,068,857
Enforcement measures against taxpayers: e.g., seizures, auctions	no data	695,074	839,056	1,050,077

Source: Mavridis 2018:10

Table 4 presents the dire situation in Greece. In 2017, the debt to tax agencies was €102 billion. Furthermore, in 2017 the total number of taxpayers owing to tax authorities reached 4,068,857 on many (1,050,077) of whom enforcement measures by the state such as seizures and auctions were imposed. This practically means that almost one out of two taxpayers owes to tax authorities. In addition, there are serious problems with private debt, the total bank debt (red loans) and the debt of social security organizations (Mavridis 2018:10). In addition, from 2009 and onwards several households find it difficult to pay off home loans due to regressive reductions in salaries and pensions (Louzis et al. 2011: 22-24, Matsaganis 2013:16).

Figure 7. Trends in evictions in Greece, 2010-2013 - Estimations of eviction applications to courts for private rented housing



Source: OECD 2017, authors' editing

Figure 7 shows that in the beginning of the crisis evictions increased. Paradoxically, after 2012 there was clear reduction in evictions.

Table 5. Applications to the Court of First Instance of Thessaloniki for landlord/tenant disputes (lawsuits and orders), 2006-2016

Year	Lawsuits (codes 201-208)	Orders (codes 262-263)	Total
2006	1,887	75	1,962
2007	1,889	43	1,932
2008	1,832	84	1,916
2009	2,258	392	2,650
2010	2,559	638	3,197
2011	2,024	1,006	3,030
2012	1,458	604	2,062
2013	1,079	545	1,624
2014	861	418	1,279
2015	908	395	1,303
2016	575	349	924

Source: Court of First Instance of Thessaloniki

Both Figure 7 and Table 5 illustrate a paradox. Although the number of homeless people has steadily increased, the number of evictions as well as landlord/tenant disputes has not. A possible answer is that a moratorium has been issued by banks and Greek governments protecting a number of debtors with mortgage arrears (Sapounakis and Katapidi 2017:150). Also, the protective Law 3869/2010 helped

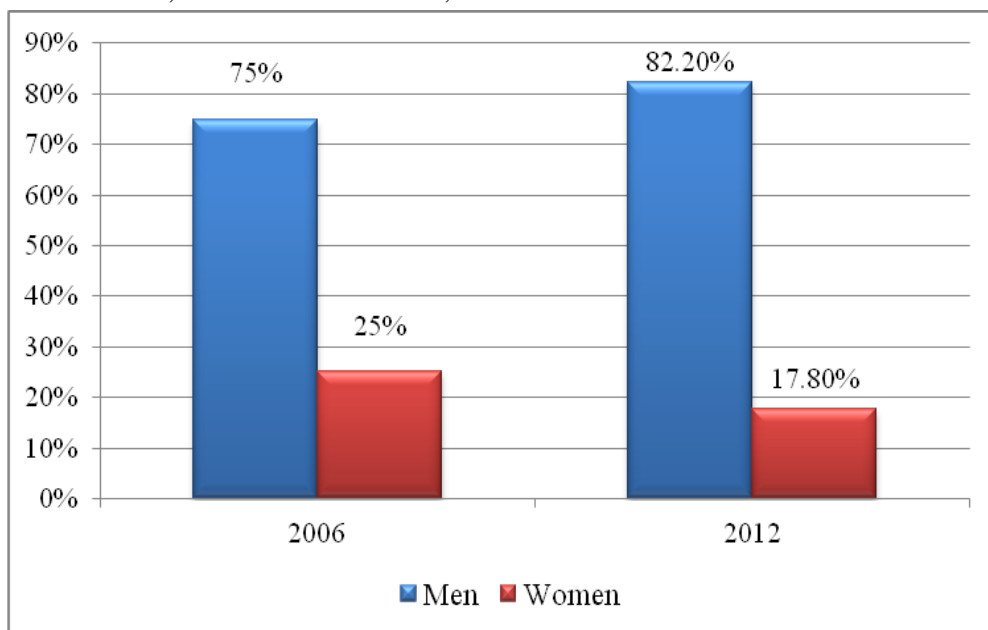
many people to avoid bank auctions. The newly elected government of SYRIZA (Coalition of the Radical Left) empowered this trend up to a point when it came to power in 2015. Finally, less evictions and property lawsuits are possibly due to massive youth immigration abroad as well as to individuals' return of to their parental homes.

7. Comparing previous surveys on homelessness in Greece

The following four surveys were conducted in Greece: two of them were conducted by NGO Klimaka (2006 and 2012) in certain areas of Greece, whereas the other were conducted under the supervision of KYADA (2013 and 2016) in Athens. Klimaka is a private organization established in 2000 with a view to address social problems especially regarding vulnerable groups. On the other hand, the City of Athens Reception and Solidarity Center for the Homeless (KYADA) is a public and social agency which officially belongs to the Municipality of Athens. In particular, in 2006 NGO Klimaka conducted a survey by questioning 200 homeless people from March 2015 until March 2016 (Klimaka 2016). In 2012, NGO Klimaka conducted anew a similar survey by questioning 214 homeless people (NGO Klimaka 2012 in Theodorikakou et al. 2012). In 2013 a similar survey was conducted and presented by the City of Athens Reception and Solidarity Center for the Homeless (KYADA) by questioning 480 homeless people from June to August 2013 (KYADA 2013). Finally, in 2016 KYADA presented a survey, funded by the Norwegian government, after questioning 451 homeless people from March 2015 until March 2016 (KYADA 2016).

7.1 Gender

Figure 8. Gender, NGO Klimaka 2006, 2012

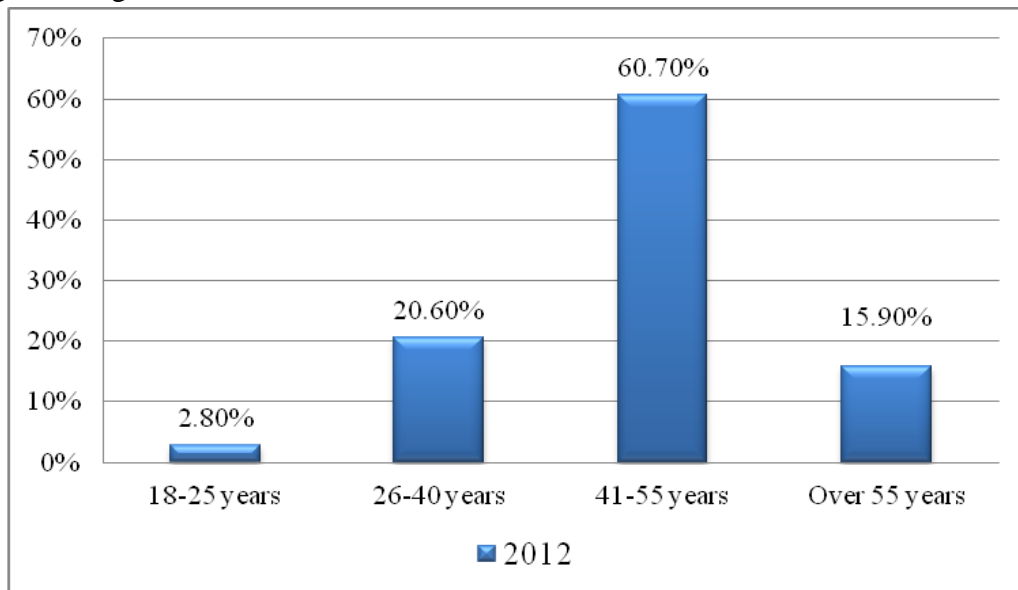


Source: NGO Klimaka 2006, 2012, authors' editing

Men are usually more than women among the homeless. In the years following the outburst of the crisis homelessness seems to be more of a men's problem. As emphasized in Figure 8, in 2006 25% of the homeless were women and 75% men (NGO Klimaka 2006, 2012). Similarly, in KYADA surveys in Athens, homeless men are more, namely 77% in 2013 and 85.4% in 2016. All four surveys show a clear rise in homeless men.

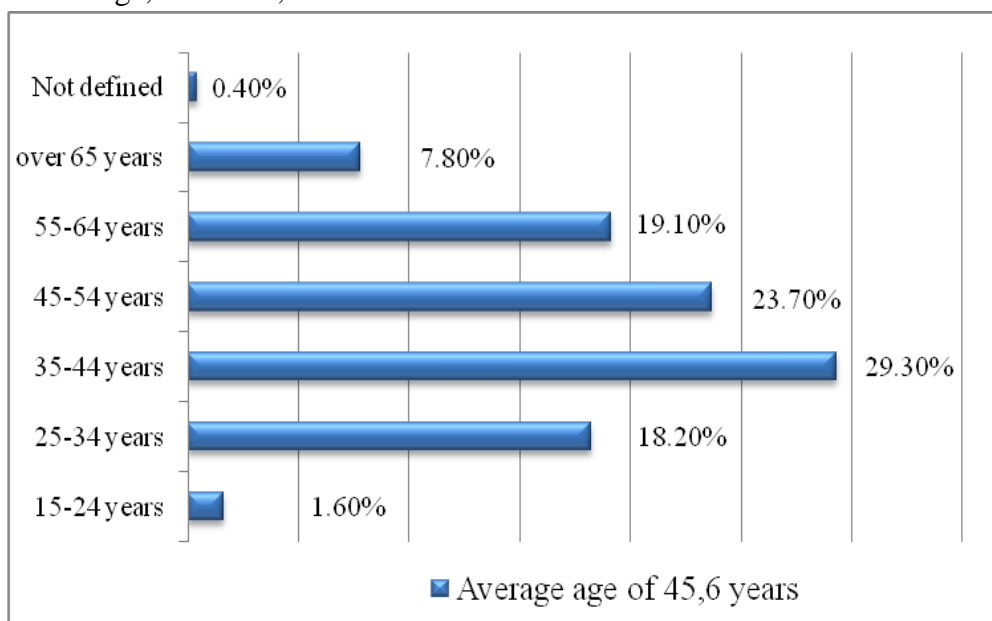
7.2 Age

Figure 9. Age, NGO Klimaka, 2012



Source: NGO Klimaka 2012, authors' editing

Figure 10. Age, KYADA, 2016

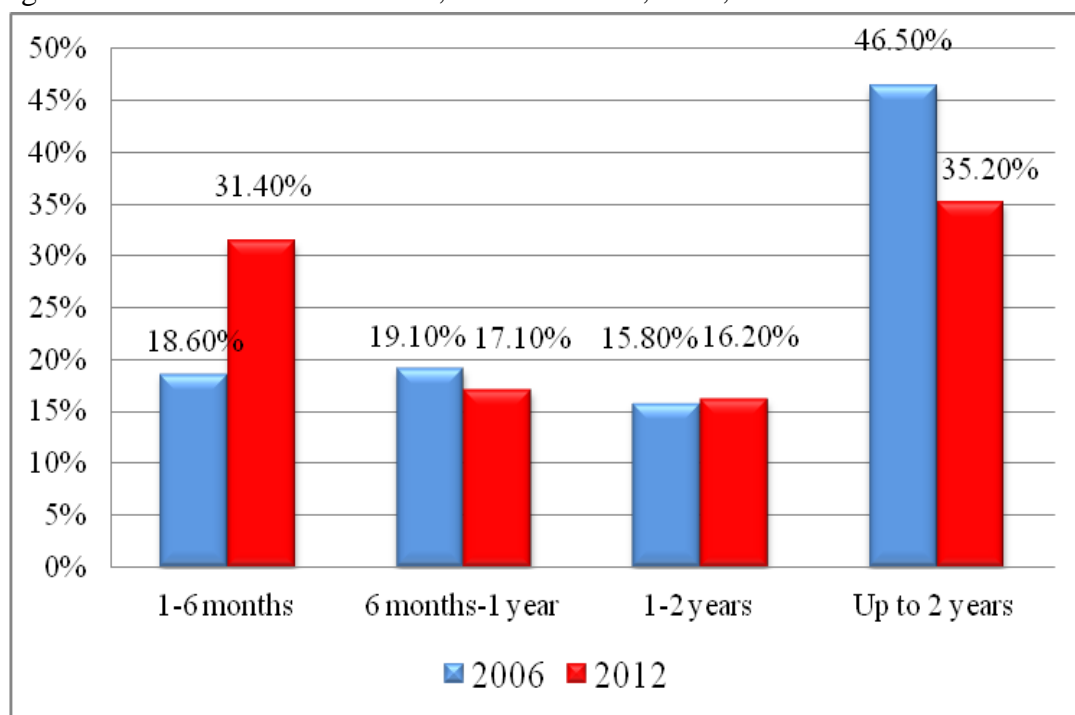


Source: KYADA 2016, authors' editing

At first, it should be noted that certain data should not be mixed in one diagram for statistical reasons. The surveys of Klimaka (2012) and Kyada (2016) clearly show that the majority of the homeless are over 40 years of age (Figure 9, Figure 10). A possible explanation is a job loss or an economic failure in relation to parental death (parental support is traditional in Greece), especially in the Mediterranean countries.

7.3 Homelessness duration

Figure 11. Homelessness Duration, NGO Klimaka, 2006, 2012

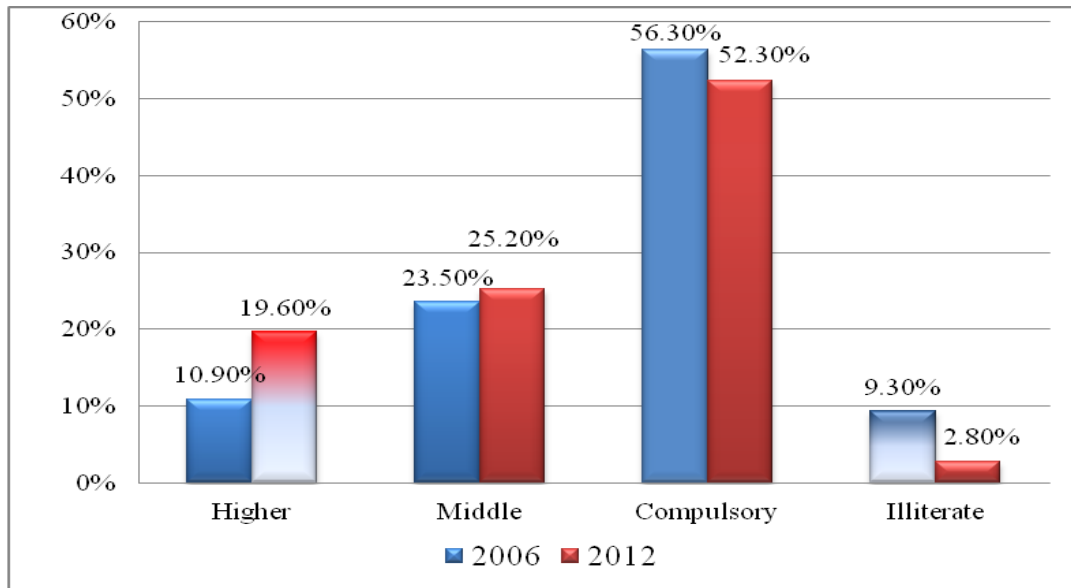


Source: NGO Klimaka, 2006, 2012, authors' editing

Figure 11 shows how the economic crisis has directly affected the homeless population. In 2012, in the beginning of the crisis, people who were homeless 1-6 months almost doubled in relation to 2006. The newcomers reached from 18.60% of the total homeless population in 2006 to 31.40% in 2012. Another serious problem is that the number of people who remain homeless for a period of up to 2 years is considerably high (Klimaka 2006, 2012, KYADA 2016).

7.4 Education

Figure 12. Education, NGO Klimaka, 2006, 2012

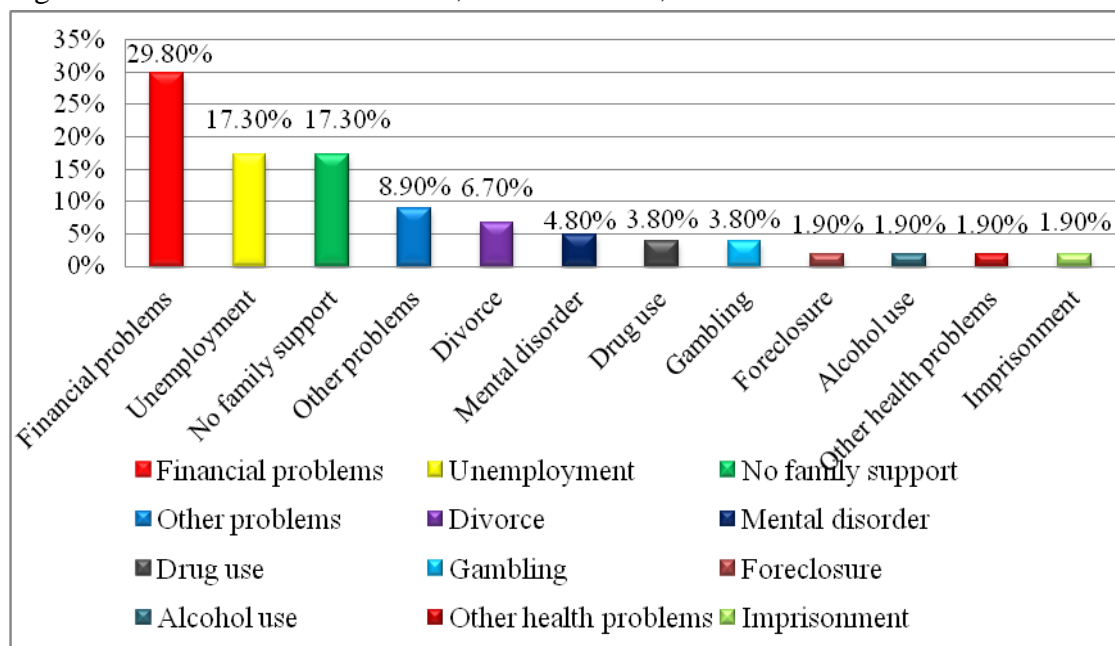


Source: NGO Klimaka 2006, 2012, authors' editing

Data in Figure 12 confirms that in 2012 the homeless population is more educated than in 2006. It is normal over the years that people are more educated. On the other hand, it appears that the low educational level is a typical characteristic of homeless people. The state, therefore, should focus on skill-learning for the homeless as a practical method to reduce homelessness (NGO Klimaka 2006, 2012).

7.5 Causes of Homelessness

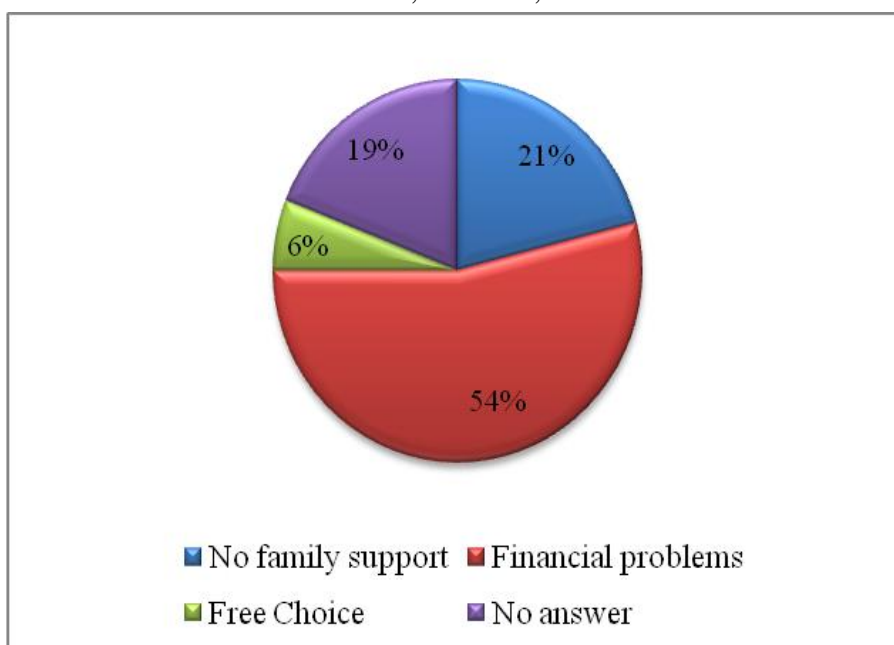
Figure 13. Causes of homelessness, NGO Klimaka, 2012



Source: NGO Klimaka 2012, authors' editing

The three main causes for homelessness are constantly: a) financial problems (29.80%), b) unemployment (17.30%) and the lack of family support (17.30%), which total 64.4% (NGO Klimaka 2016). The above three factors are exactly the same in the previous survey of Klimaka conducted in 2006. The survey of KYADA (2013) confirms Klimaka’s data of 2006 and 2012 (Figure 13). It is clear that economic (unemployment) and financial problems are the major factors which trigger homelessness (47.1% in total). Apart from that, family breakdowns and personal isolation from family (namely no family support and divorces) play a secondary role which cannot be considered to be negligible (24% in total). On the other hand, serious addictions, such as drug use, gambling and alcohol, account only for 9.5%, which is relatively low. Finally, the complexity of the causes of homelessness is visible as 8.9% of the respondents selected the vague category “other problems”.

Figure 14. The causes of homelessness ,KYADA, 2013

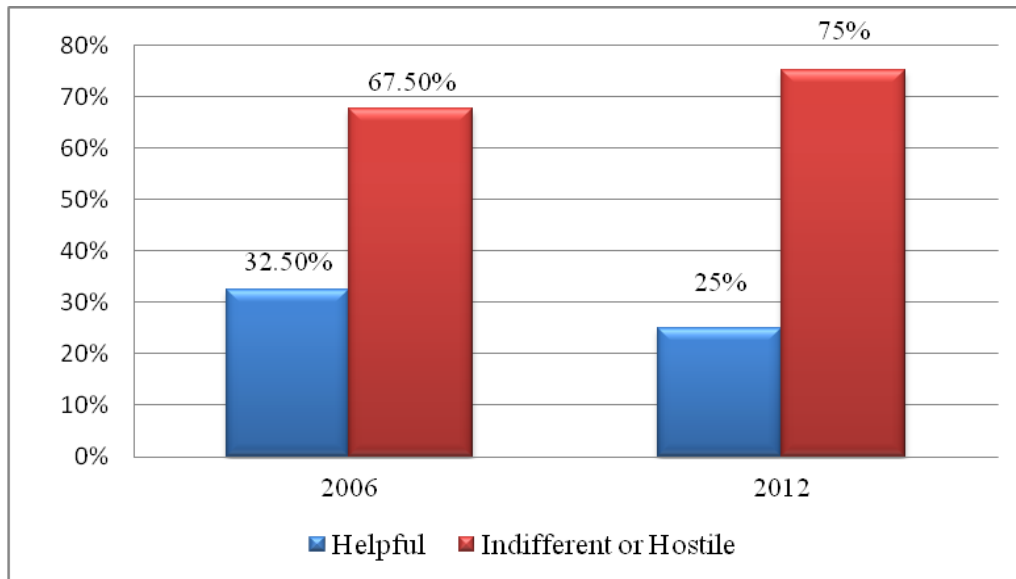


Source: KYADA 2013, authors’ editing

7.6 Familial attitude

Unfortunately, in Greece the traditional Mediterranean family model became westernized very rapidly. As a result solidarity among family members has weakened. When the debt crisis broke out the problem of lack of solidarity became obvious. The weakening of familial safety clearly worsened housing conditions (Papadopoulou and Roumpakis 2012:209, 219-220, 2013:211-212).

Figure 15. Familial attitude, NGO Klimaka, 2006, 2012

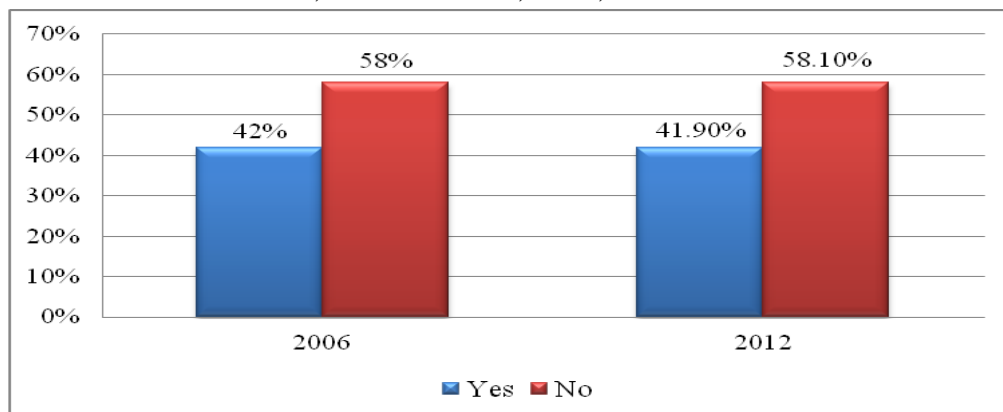


Source: NGO Klimaka 2006, 2012, authors' editing

Figure 15 depicts the transformation of society into a more faceless and untouchable form. Specifically, during the last economic crisis, familial attitude towards the potentially homeless has dramatically worsened. In 2012 three quarters of relatives (75%) tend not to support family members who become homeless. Unfortunately, the family structure rapidly lost its prestige even in Mediterranean states such as Greece. Between 2006 and 2012 familial attitude towards homeless relatives became significantly worse by 7.5% (NGO Klimaka 2006, 2012). Similarly, in 2016, according to the survey of KYADA (2016), the percentage of supportive relatives amounted only to 25.5%.

7.7. Health insurance

Figure 16. Health insurance, NGO Klimaka, 2006, 2012



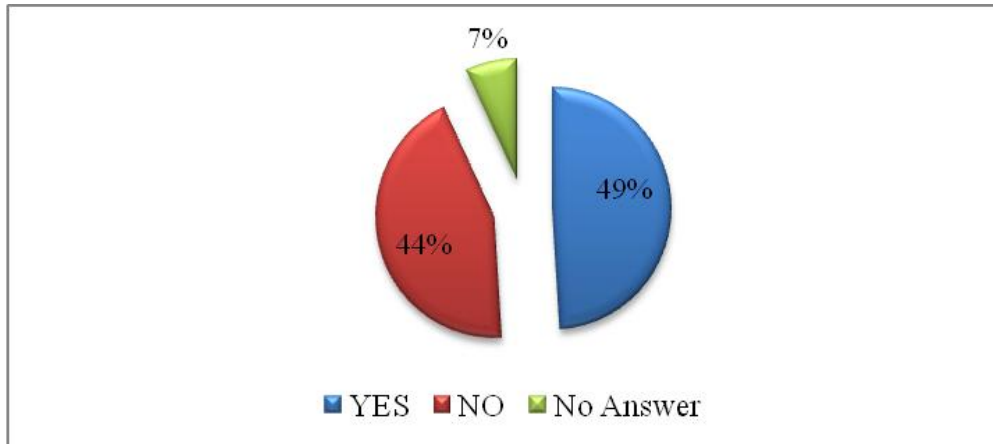
Source: NGO Klimaka 2006, 2012, authors' editing

Figure 16 points out the failure of social programs combating homelessness. Unfortunately, the state not only is incapable of finding appropriate accommodation

for the homeless but cannot even provide the necessary medical assistance. Homeless people excluded from health insurance have steadily accounted for a percentage of 58%. What is worse, the areas where the homeless live are usually disease hotbeds.

7.8 Begging

Figure 17. Begging, KYADA, 2013

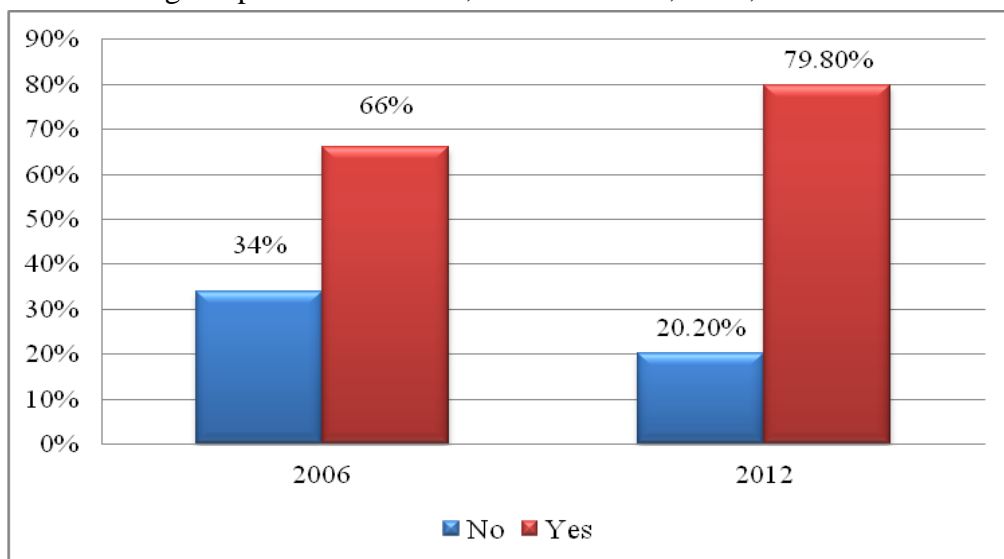


Source: KYADA 2013, authors' editing

Unfortunately, according to KYADA's data (2013), almost one in two (49%) of the homeless begged (Figure 17). Begging naturally derives from economic obstacles. An additional problem is that begging often entails court proceedings, creating a vicious cycle of isolation and stigmatizing citizens. For example, according to article 407 of the Greek Penal Code, begging is punishable by up to 6 months in jail and up to a €3,000 fine.

7.9 Change of personal situation

Figure 18. Change of personal situation, NGO Klimaka, 2006, 2012



Source: NGO Klimaka 2006, 2012, authors' editing

Figure 18 clarifies that the homeless became more optimistic in the middle of the economic crisis. In 2012 almost 80% of homeless people believed that their situation could change (Klimaka 2012). The respective 2006 percentage was approximately 66%. Paradoxically, for the large majority of the homeless their future was promising. A possible answer is that they did not expect the prolongation of the crisis. Unfortunately, up to now, the general economic situation in Greece has drastically deteriorated.

8. Solutions

The phenomenon of homelessness is connected with the broader implementation of social policy. In the last decade the Greek economy has significantly deteriorated due to the socio-economic crisis. The crisis obviously affected the Greek welfare state. As a consequence, due to the lack of financial resources, the state apparatus, private organizations and the official Orthodox Church should co-operate with each other in order to eliminate the existence of homeless people, no matter if they are Greek or foreigners. Also, there needs to be close collaboration with European associations and organizations such as FEANTSA. Better management is the only way forward.

More specifically, at first, specialized shelters should be constructed across the country for the homeless where they will be able to find temporary general help, free medical assistance and food, on a case by case basis. Officially the social shelters would be Open Homeless Day Shelters, Dormitories, Transient Hospitality Hostels, and supportive apartments. Moreover, apart from receiving a small monthly benefit, the homeless would have the right to free education in the state educational structures. Unfortunately, there is a strong relation between the lack of education and homelessness. Thirdly, every homeless person would be enrolled in a special state list and all social shelters would be closely interconnected. The purpose behind the interconnection would be to provide every available source of assistance towards homeless people. Finally, there is significant need for additional research, political commitment, strategic planning, investing of fiscal and human resources and voluntary activity.

Unfortunately, up to now, the usually implemented policies intend to support solely the basic needs of homeless people, such as food. There is a lack of appropriate housing shelters. Furthermore, people, especially those with mental or other disorders, need to be handled in a flexible manner that includes crisis intervention, a well-functioning social safety net and actual housing availability (Busch-Geertsema et al. 2010:5, 71). Tsemberis and Eisenberg (2000:488-489) have suggested a three-stage program called “Continuum of Care”, especially for homeless people with mental disorders or addictions. At the first stage, beneficiaries are encouraged to stay in a shelter so as to abandon their former way of living. In the shelter, the homeless receive health services and general aid. In the second phase, they learn to live alone at

home and in the final stage, if standards are met, accommodation is provided in places of permanent residence where they receive sufficient support and particular treatment. Another solution is the “Housing First” scheme which is intended to immediately re-house the homeless and then provide other assistance (economic, medical, education technical or even administrative). Of course, the program is organized in a voluntary manner so that people living rough have a free choice to participate in the program or to leave (Gulcur et al. 2003:182-183).

In Greece, there was an attempt to implement the “Housing First” program in 2015. In 2017 the program was replaced by KEA (Social Solidarity Income) which offers a way out only to vulnerable citizens that are not accommodated by friends or family members. The Achilles heel of the abovementioned programs is bureaucracy. Many times homeless people are unaware of their own rights. What is worse, without additional help homeless people cannot afford the cost of living in houses and as a result they do not easily abandon the streets. Homeless people need proper advice on a regular basis by specialized permanent staff which will “patrol” the streets, helping the homeless.

9. Conclusions

The traditional weakness of the Greek welfare state in relation with the continuous welfare cuts introduced during the crisis has significantly reduced household incomes. Even middle households have to cope with precarious jobs or unemployment. In Greece the cuts, the economic stagnation as well as the high housing costs have increased homelessness. In addition, the replacement of family as a social safety net has further aggravated the situation of homeless people.

Despite the fact that the reasons for which people sleep rough have not changed during the crisis (e.g. economic reasons, unemployment and lack of family support), the personal profile of the homeless has changed. After the crisis, men are affected more than women and young people more than older people. Even more, university graduates end up on the streets more often than before the emergence of the crisis. Moreover, the group of immigrants or refugees has gradually increased the homeless population, especially the vulnerable group which resides in non-decent accommodation. Regarding the duration of homelessness it seems that after the crisis it has increased up to six months.

Consequently, it is evident that the governments during the last recession could not solve or contain the problem of homelessness. Governmental countermeasures have only been temporary and fragmented. Therefore, the adopted countermeasures have been ineffective. The failure to cope with the rise of homelessness is probably correlated with the lack of data and resources, weak personalization approaches and inadequate policy design. However, the legal framework for the protection of the

main residence has acted as an obstacle to a further increase in the rate of the homeless.

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